



HydroTap G5[®]

UltraCare BCU



Australia



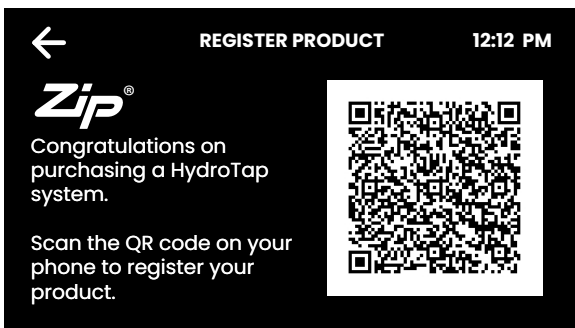
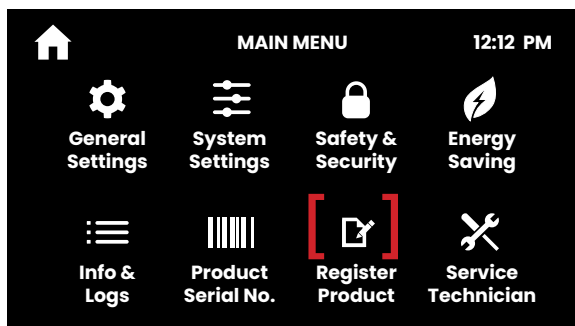
UK

Visit our website to download the manuals

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Register product

- Navigate to the register product menu.
- Scan the QR code and follow the on screen steps to register your product.



1.1 Explanation of symbols



Read the instructions



WARNING



Danger of electric shock



Hot surface

1.2 Before you start



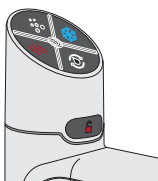
Read the WARNINGS and PRECAUTIONS.

Download & read the complete Command Centre installation instruction manual and user guide.



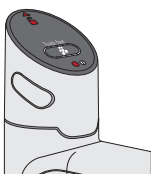
Read and use the instructions supplied with individual kit components for a safe use and installation of replacement consumables.

SECTION 2: Tap operation



Classic Plus

page 7



Touch-Free Wave

page 8



Classic

page 10

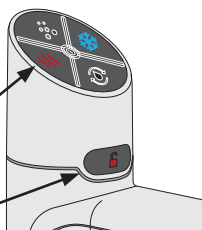
SECTION 2: Using the HydroTap

2.1 Classic Plus

Controls Press to dispense

Simply press to dispense
chosen water type

Safety lock



Lights



FLASHING
Change filter.



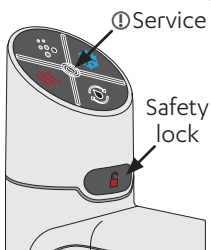
ON Safety lock on.
OFF Safety lock off.



ON
Ready to dispense.
FLASHING SLOWLY
Water temperature not at set point.
FLASHING QUICKLY
System fault.



ON
Bottle fill
enabled
FLASHING
Activated,
(press water
choice)



Dispense options



Press the icons to dispense water choice.



+



Boiling



Chilled

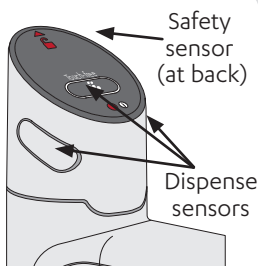


Bottle fill
(then
press water
choice)

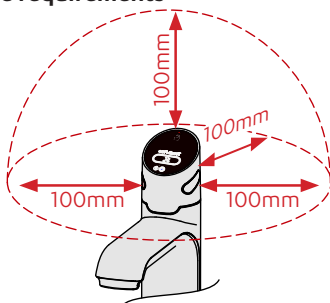
SECTION 2: Tap operation

2.2 Touch-Free Wave

Controls Touch-free sensors on the tap top, back and sides.



Clearance requirements



Lights



RED Boiling & safety sensors activated, water dispensed.

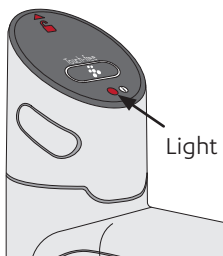
BLUE Chilled sensor activated, water dispensed.

PURPLE Lock mode on (when tap is idle).

Flashing RED Sensor activated incorrectly; hand may be too close to sensor, sensor has been touched or covered.

WHITE / BLUE / RED Cycling 5 to 10 seconds Filter needs replacing, unit is in an error mode (refer to Command Centre screen).

WHITE Flashing rapidly Sensors calibrating when power is first applied to the tap. Allow 10 seconds.



SECTION 2: Tap operation

2.2 Touch-Free Wave continued

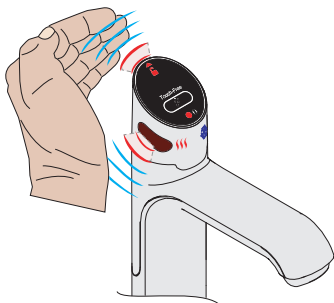
Dispense options



Sensor range 1 - 4cm.

To dispense, hold hand within range of the sensors.

Tap will not operate and light will flash if the sensors are touched or if your hand is too close.

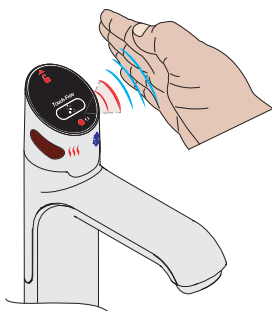


Chilled



Ambient

Side + Rear sensor:
Bottle fill
(timed dispense)

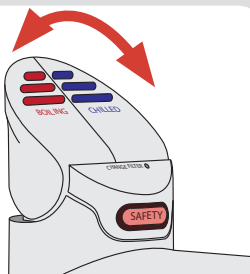


SECTION 2: Tap operation

2.3 Classic

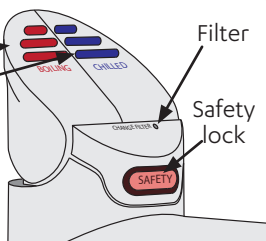
Controls

Push for manual dispense
Pull for bottle fill
(timed dispense)



Lights

Boiling ready
Chilled ready



SAFETY

ON active

OFF inactive



ON

Ready to dispense.

FLASHING SLOWLY

Water temperature is not at set point.

FLASHING QUICKLY

System fault.

○ FILTER

OFF

Filter within lifespan.

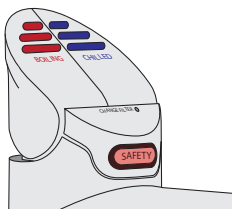
FLASHING SLOWLY

Change filter.

Dispense options



Use boiling or chilled lever to dispense your water choice.



SECTION 3: Command Centre screen

3.1 How to use the Command Centre screen

The Command Centre has a colour touch screen liquid crystal display.

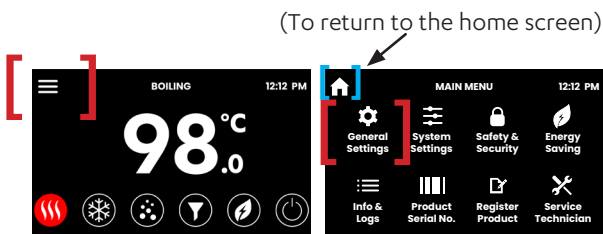
The screen turns OFF after 5 minutes of non-use. Touch the screen to reactivate.

Navigate to the required screen. Here's an example :

Set the language - from the home screen

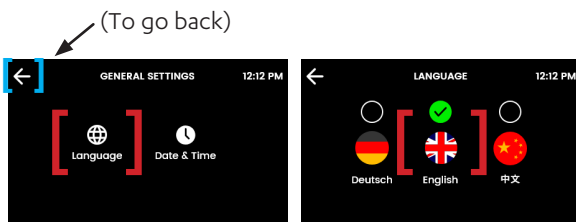
Touch the 'top left' icon to navigate to the main menu.

Then touch the general settings icon to navigate to the general settings menu.



Touch the language icon to navigate to the language screen.

Touch the relevant icon to choose the language.



SECTION 3: Command Centre screen

OFF screen

Touch the power button to turn the Command Centre ON or OFF. The LCD screen visually shows OFF when it is non-operational.

You will hear the sound of an internal “click” as the HydroTap Command Centre turns ON or OFF.

When OFF, all functions are disabled including heating, chilling, filling and dispensing.

Turning the power back ON will reset the system of any faults.



SECTION 3: Command Centre screen

3.2 Home screen

Status screens shown here are representative and may vary.

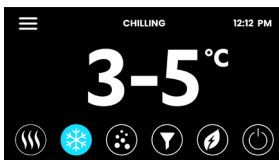
Use the home screen to monitor the HydroTap status.

Touch each icon to view the system status.

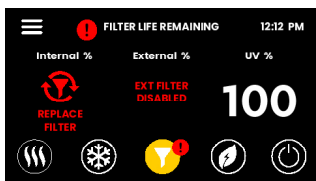
Boiling temperature set point



Chilled temperature set point (Chilled models)

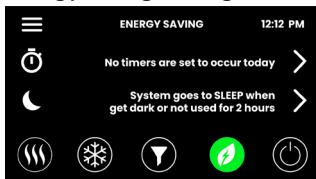


Filter life remaining



A warning icon is shown when the filter needs to be replaced. See page 17.

Energy saving settings

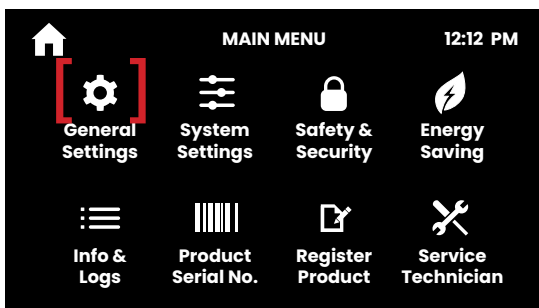


View or modify the current active timers and sleep mode actions. See page 31.

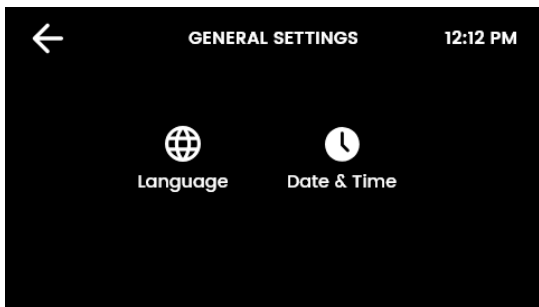
SECTION 3: Command Centre screen

3.3 Main menu

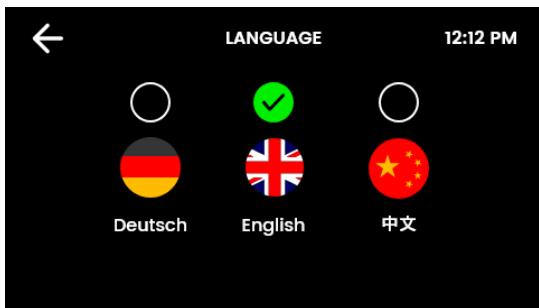
Use the Main menu to configure your HydroTap and access features and settings. Touch each icon to access further options.



3.4 General settings



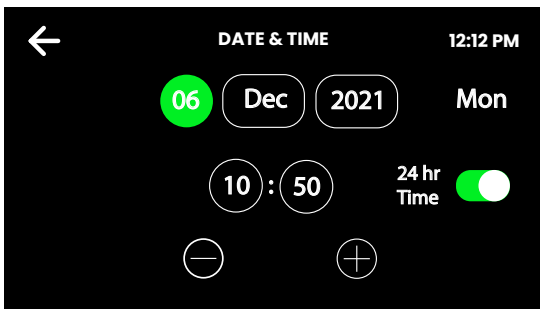
Language



SECTION 3: Command Centre screen

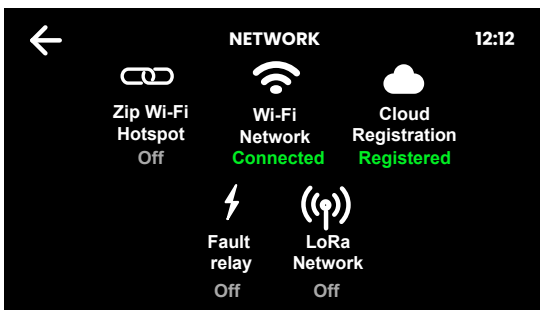
Date and time

Touch the text boxes on the screen and then press + and - to set the current date and time. Press the tick to confirm and save.



Network

Connect to Wi Fi (available with optional Zip Assist Kit).

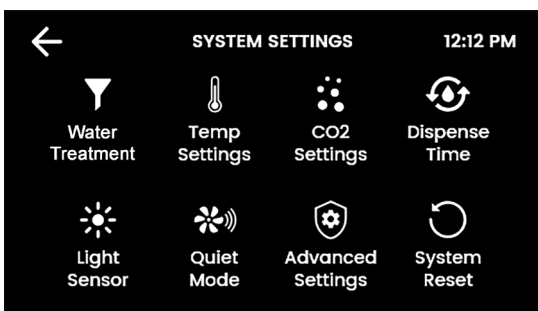
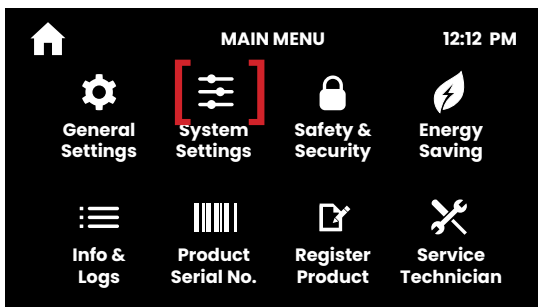


SECTION 3: Command Centre screen

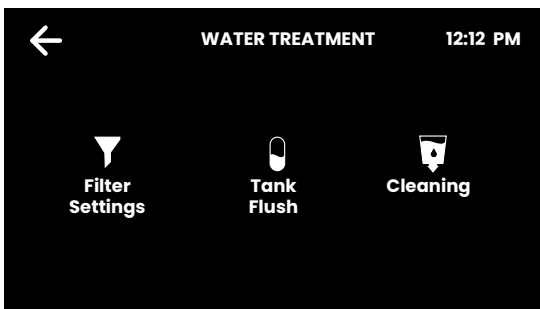
3.5 System settings

Configure your HydroTap to suit your needs.

Navigate to system settings screen for all system settings.

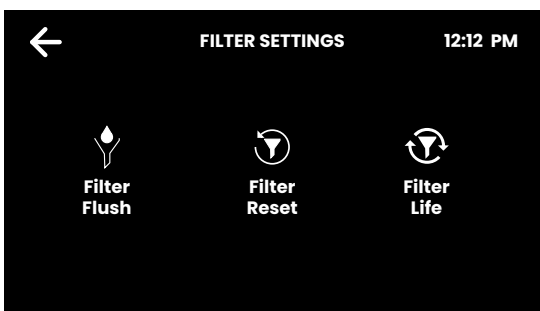


3.5.1 Filter settings

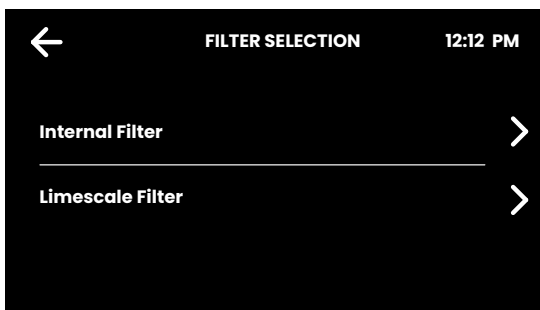


Filter flush

Use Filter flush during commissioning of a new installation, and after every filter change.



Select the filter on-screen (limescale flush for UK market only).

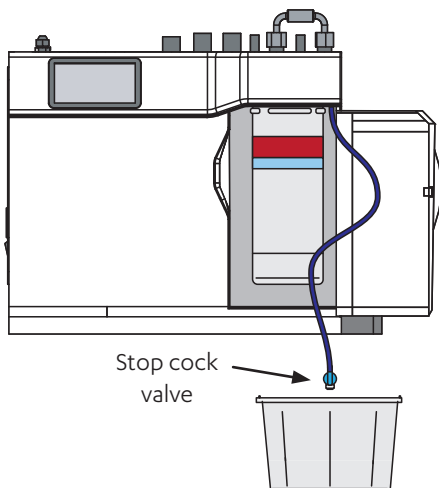


SECTION 3: Command Centre screen

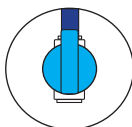
Internal filter flush

See page 35 for filter change instructions.

(For limescale (external) filter flush, see page 20).



Open filter door, uncoil flush line.
Direct flush line into bucket.
Open stop cock valve.



Stop cock valve
open



FILTER FLUSH **12:12 PM**

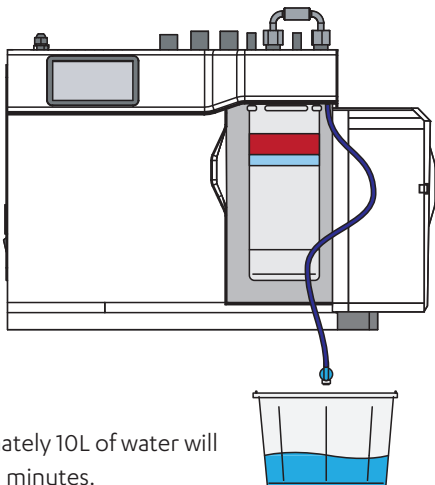
STEP 1.
Open the filter access door and turn the flush line
STOP COCK VALVE to the ON position.

STEP 2.
Place a 3 gal bucket under the flush line valve to catch
the water flushed through the filter.

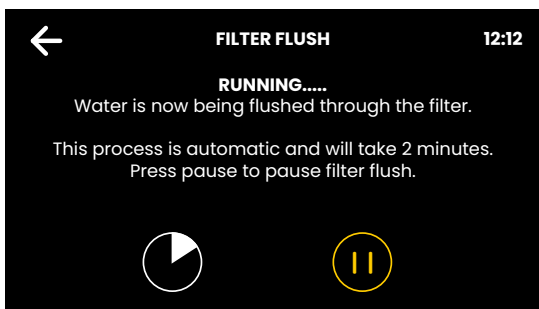


SECTION 3: Command Centre screen

Start flush.



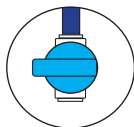
Approximately 10L of water will flow, for 2 minutes.



The screen will show the filter has been flushed.

Close the stop cock valve, return the flush line to the filter compartment and close door.

Reset the filter counter (see page 23).



Stop cock valve closed

SECTION 3: Command Centre screen

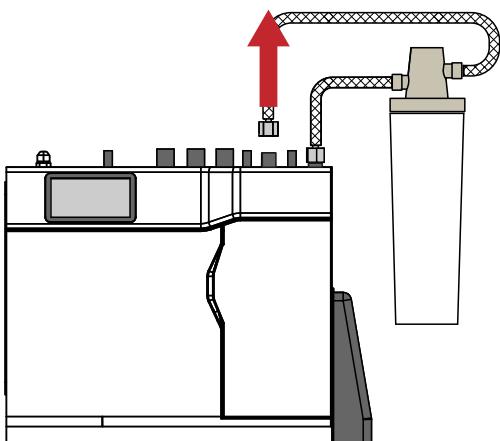
Limescale (external) filter flush (UK market only)

Filter flush

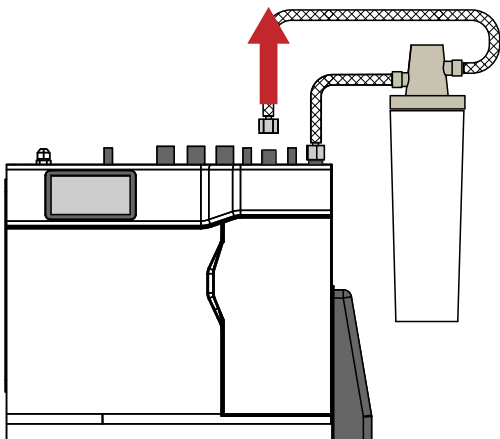
Use Filter flush during commissioning of a new installation, and after every filter change.

See instructions supplied with the limescale (external) filter for filter change instructions.

Disconnect the limescale (external) filter OUT hose from the Command Centre manifold.



Direct it into a 15 litre container.



SECTION 3: Command Centre screen

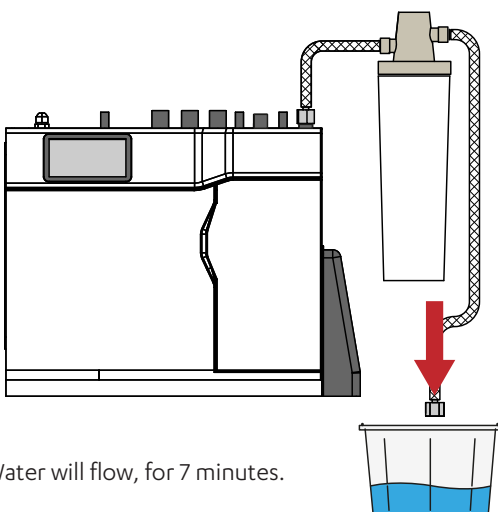
Touch green play icon to start filter flush.

LIMESCALE FILTER FLUSH**12:12 PM**

Step 1.
Disconnect the limescale filter OUT hose
from the manifold inlet.

Step 2.
Place a 15L container under the hose to catch
the water flushed through the filter.





Water will flow, for 7 minutes.

LIMESCALE FILTER FLUSH**12:12**

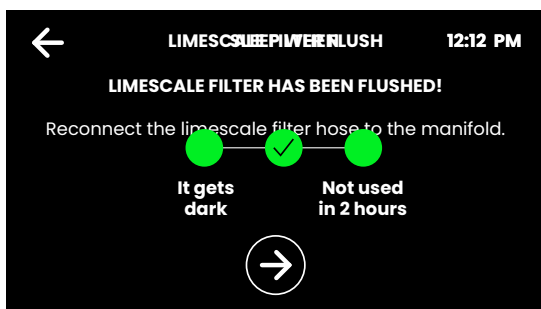
RUNNING.....
Water is now being flushed through the filter.

This process is automatic and will take 7 minutes.
Press pause to pause filter flush.

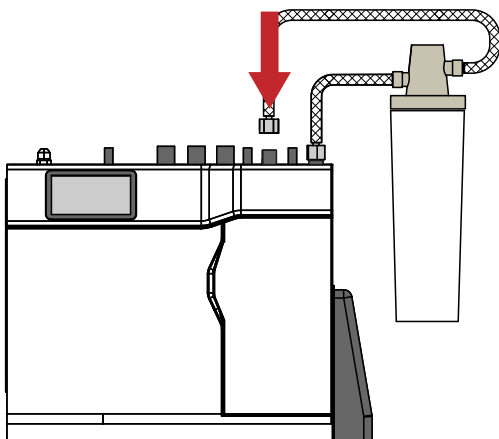


The screen will show the filter has been flushed.

SECTION 3: Command Centre screen



Once the filter flush is finished, reconnect the limescale (external) filter OUT hose to the Command Centre manifold.

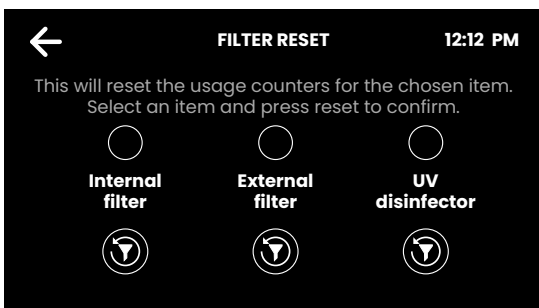


Reset the limescale filter counter (see page 23).

SECTION 3: Command Centre screen

Filter reset

Reset the filter counters after filter replacement and flush.



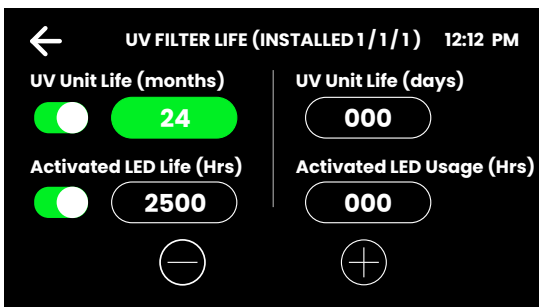
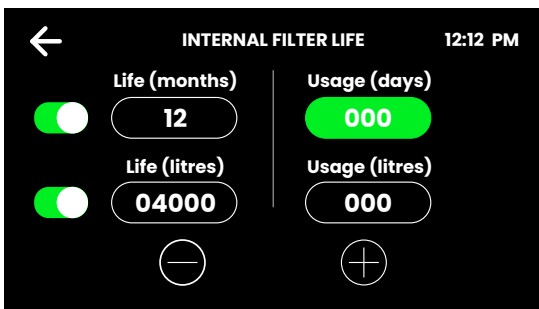
Filter life

Edit the filter life and actual usage for the internal water filter, external water filter (if fitted) or UV disinfectant.

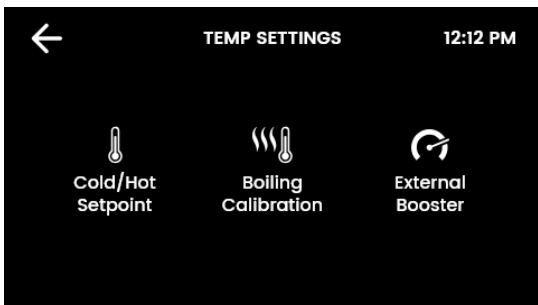
When usage exceeds the filter life, the tap lights and screen will indicate to change the filter.

Default life settings are as follows:

- Internal water filter: 6 months or 6000L
- UV-C module unit life: 24 months
- UV-C module activated LED life: 2500 hours

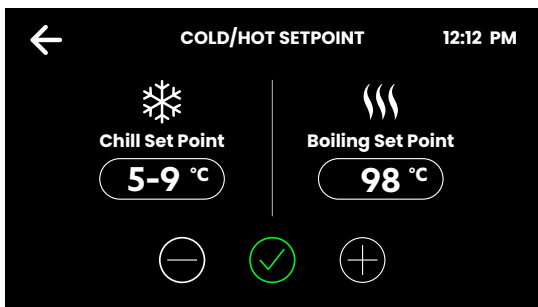


3.5.2 Temperature settings



Boiling / Chilled set point

Adjust as required.



Chilled models

Default chill set point: 5-9°C (Commercial).

Scroll to select alternatives.

Boiling models

Default set point: 98°C Set point range: 68-100°C.

Operation: Within 1-2°C of set point.

Note: Boiling water delivery rate will be affected with a higher temperature setting. Up to 6% less energy in standby is consumed with a 98°C set point, rather than 100°C.

A warning icon will appear when setting boiling set point temperatures that are subject to pump cavitation.

SECTION 3: Command Centre screen

Boiling calibration

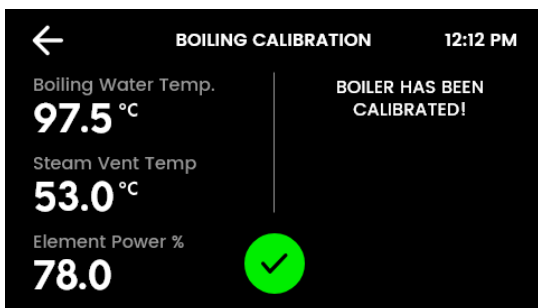


Take care during boiling calibration as hot steam may vent from the tap spout.



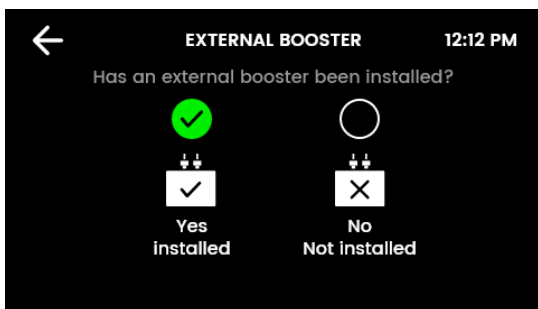
On start-up, the HydroTap self-calibrates, or go to this menu to recalibrate.

Calibration will take around 10 minutes.



External Booster

For selected commercial Boiling models, an external booster is supplied or may be purchased as an upgrade to increase Boiling capacity.



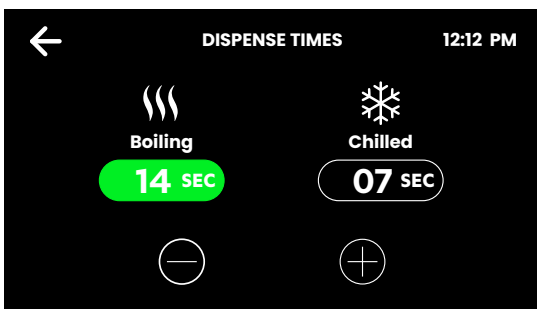
Ensure the correct selection is made, for optimum performance.

3.5.3 Dispense times

Set the “bottle fill” dispense time for each water type.

Minimum dispense time: 5 seconds.

Maximum dispense time: 15 seconds (default).



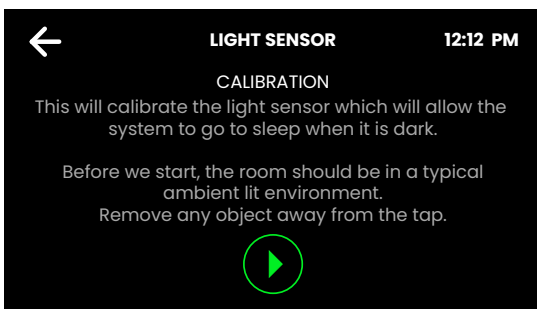
3.5.4 Light sensor

Follow the on screen instructions.

Ensure the ambient light in the room is typical for operating conditions.

The lights on the tap will flash to confirm calibration.

When the room is darkened below the calibrated light level, the tap lights will turn OFF after 30 seconds. Energy saving modes may occur. Refer to section 3.7 (page 31).

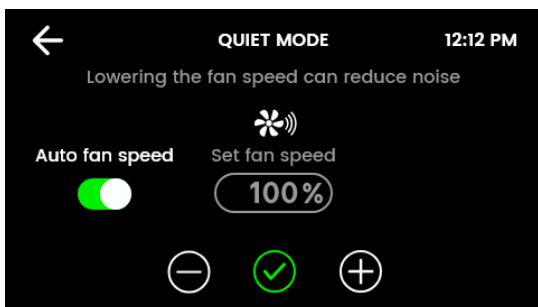


3.5.5 Quiet mode

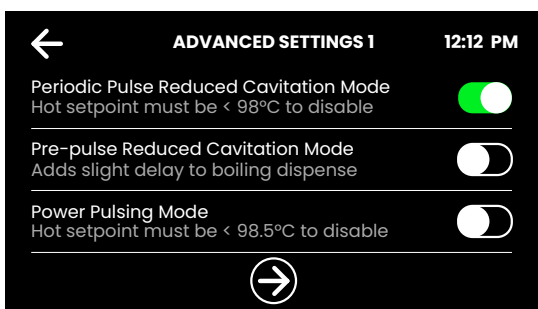
Lowering the fan speed can reduce noise. Increasing it may improve chilling performance.

Residential models: 75% / 100% / Auto (default).

Commercial models: 100% (default) / Auto.



3.5.6 Advanced settings 1



Periodic Pulse Reduced Cavitation Mode

Sends two electric pulses every 5 minutes to the pump. This prevents the build-up of air bubbles inside the pump to ensure an even flow of hot water at the tap.

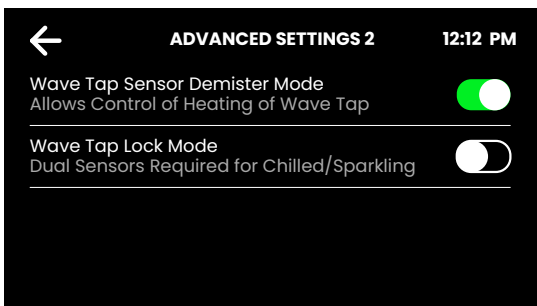
Pre-Pulse Reduced Cavitation Mode

Pulses immediately before boiling dispense to prevent the build-up of air bubbles inside the pump and ensure an even flow of hot water at the tap. There will be a 150 millisecond delay before water is dispensed.

Power Pulsing Mode

Applies a closer tolerance to the set temperature, to ensure hot water is maintained as closely as possible to the set point.

3.5.7 Advanced settings 2 (Wave Tap only)



Wave Tap Sensor Demister Mode

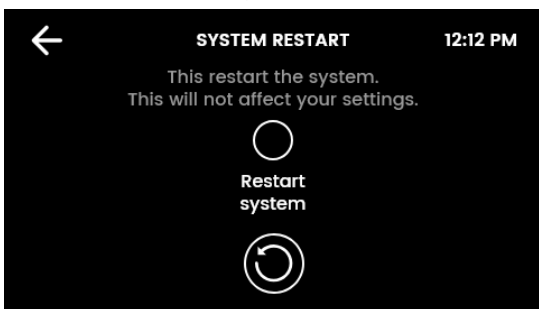
- Enabled (default): activates the Wave Tap internal heater to prevent its sensors from being affected by condensation from steam.
- Disabled: choose this option to conserve a small amount of power.

Wave Tap Lock Mode

- Disabled (default): Chilled water can be dispensed by activating the corresponding sensor.
- Enabled: in addition to the chilled sensor, the rear sensor must also be activated in order to dispense chilled water. This is useful to prevent false activation if a highly reflective surface is present (such as high-visibility reflective tape). Note: Bottle fill is disabled.

3.5.8 System restart

Touch the top circle, then the bottom circle to power down and restart the system. Use this function to reset faults or to reset the settings access password.

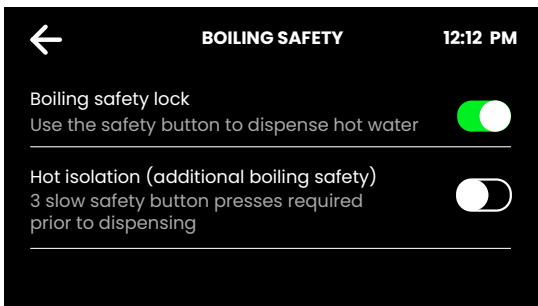


3.6 Safety & security



3.6.1 Boiling safety

(Not applicable to Touch-Free Wave Tap)



Boiling safety lock

- Enabled (default): safety button must be touched/tapped in order to dispense boiling water.
- Disabled: boiling water can be dispensed without the need to touch/tap the safety button.

Hot isolation

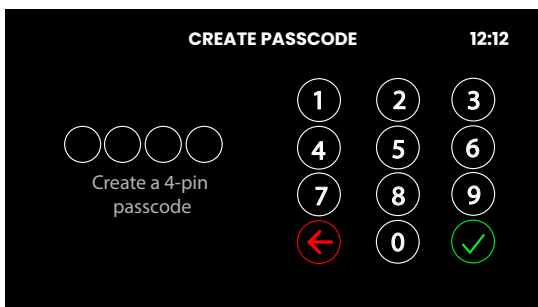
3 slow safety button presses are required prior to dispensing.

3.6.2 Passcode protect

Activate passcode protection to limit access to certain settings. Users will be prompted for this passcode when attempting to access settings.

Create a 4-digit passcode and re-enter, as prompted.

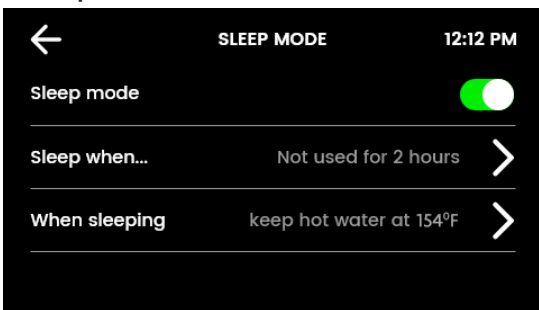
The passcode will be deactivated if the HydroTap is reset (powered off and on again).



3.7 Energy saving



3.7.1 Sleep mode

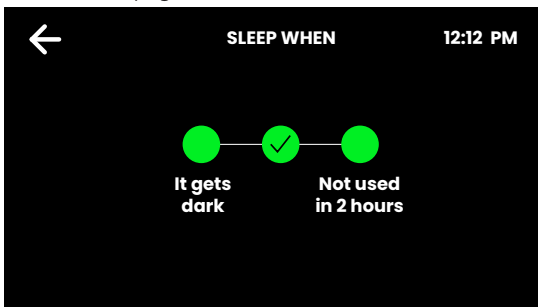


- Disabled (default).
- Enabled: Any attempt to dispense water will bring the HydroTap out of sleep mode. Allow sufficient time for the water to reach the set temperature.

Sleep when...

Select from: It gets dark / Not used in 2 hours / Both

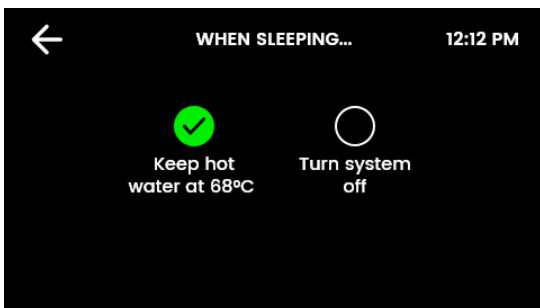
Recalibrate the light sensor after selecting sleep when “it gets dark”. Ensure the ambient light is typical for operating conditions (see page 26).



When sleeping

Choose between the following modes:

- Keep hot water at 68°C (default). Chilled water will be kept at setpoint, for chilled models.
- Turn system OFF: boiling and chilled water will be OFF.



3.7.2 On/Off Timer

The option that is in effect is highlighted.

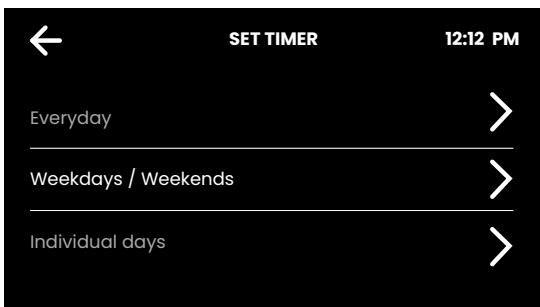
When OFF, the HydroTap will stop chilling and heating the drinking water.

During OFF mode, any attempt to dispense water will bring the HydroTap back ON. Allow sufficient time for the water to reach the set temperature.

After 30 minutes of non-use, the system will revert to the On / Off setting.

Set Timer

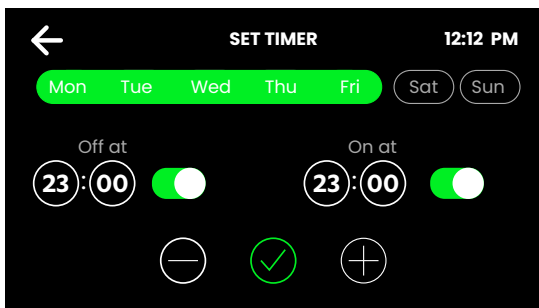
The off/on timer can be set to the same time every day, on a range of days (weekdays/weekends), or by individual days.



SECTION 3: Command Centre screen

3.7.2 On/Off Timer continued

Select the day or range of days, then set the desired Off/On times. Touch the tick to confirm and save.



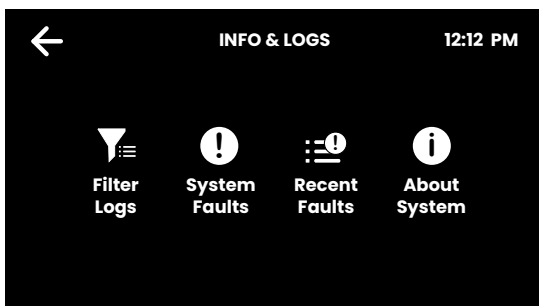
3.7.3 Energy Use

Track energy usage of your HydroTap by viewing the total energy consumed and the energy consumed since the last energy use reset.



The bottom right button is used to reset the 'last period' usage counter.

3.8 Info & logs

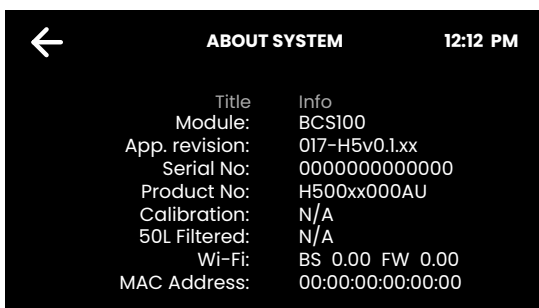


Filter Logs, System Faults, Recent Faults

View the filter reset history, current and recent fault history.

About System

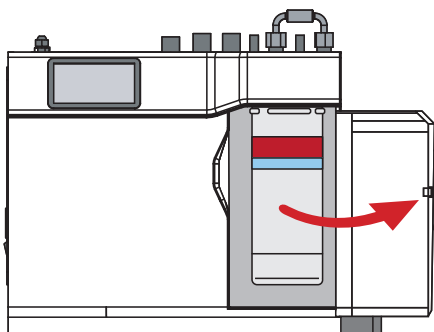
View the system information.



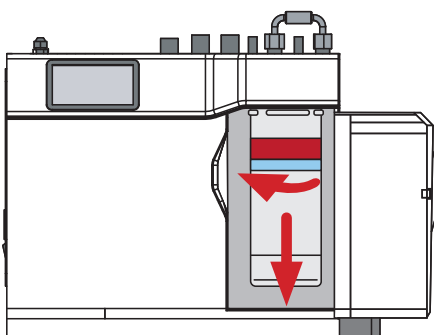
4.1 Changing the internal filter

The tap and screen will indicate that a filter needs to be changed.

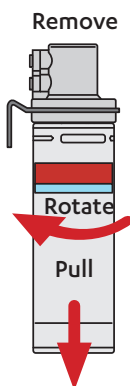
Depending on local water quality conditions and usage, the filter may require changing before the filter change indication is shown. You may also need to replace the filter if you notice an increase in chlorine, taste or odour.



Open filter door.



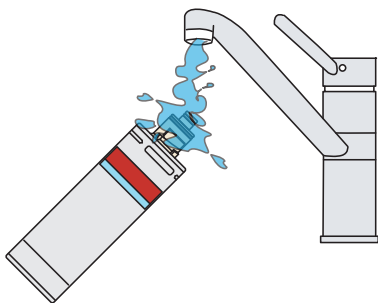
Remove old filter.



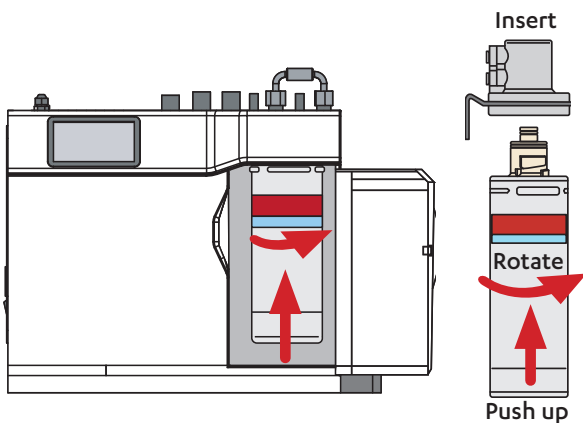
Place a cloth or towel under the filter cartridge before removing. Water will drip as the cartridge is removed.

Unpack replacement cartridge and remove sanitary cap. Write today's date on the label.

SECTION 4: User maintenance



Moisten connector o-rings.



Fit new filter.

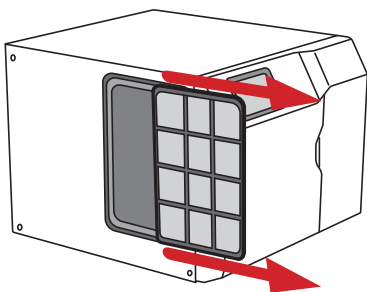
Initiate the filter flush program, using the screen (see page 17).

Clean up and dispose of old cartridge and packaging.

If the HydroTap is switched off for a long period of time (e.g. more than a weekend), run water through the chilled water outlet for at least 60 seconds before consumption.

4.2 Air inlet filter maintenance

Remove and clean quarterly.



Rinse off with tap water.



Gently dry with a cloth or towel.

Maintain at least a 50mm air gap in front of the air inlet screen at all times.

Take care to keep the air inlet clear of blockage.

4.3 Cleaning



Wipe external surfaces with a damp cloth or antibacterial alcohol wipe, then immediately wipe dry with a clean, dry cloth or paper towel.



Food-grade disinfection wipes may be used to clean around and within the tap spout.

Do not use strong, corrosive, spray or abrasive cleaning materials.



For the Touch-Free Wave Tap:

Do not use strong, corrosive, spray or abrasive cleaning materials to clean the sensor lenses at the sides, top and rear of the Touch-Free Wave Tap.

This could cause permanent malfunction and void warranty.

Do not use self-drying disinfectant sprays. Dried cleaning fluid may affect function of the sensors.

4.4 UV-C module

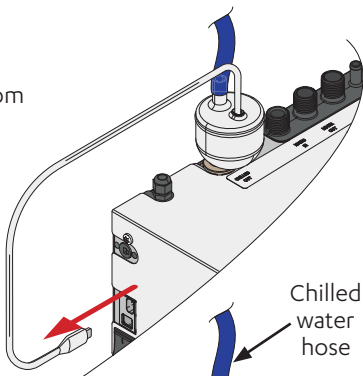
It is recommended to replace the UV-C module, safety solenoid and chilled water hose every 2 years as part of regular maintenance. Replacement parts are included in “Service 2” and “Service 3” kits.

To replace the UV-C module and chilled water hose:

1 Turn power OFF

Unplug the USB connection from the side of the HydroTap.

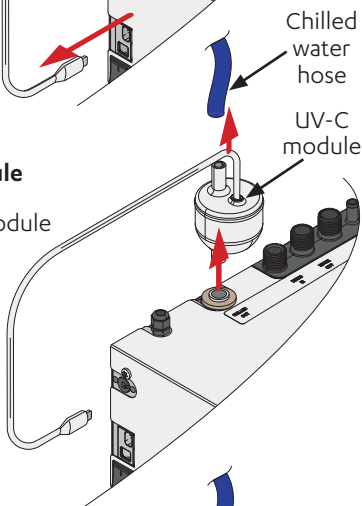
The electrical power cable connections may remain in place.



2 Disconnect UV-C module

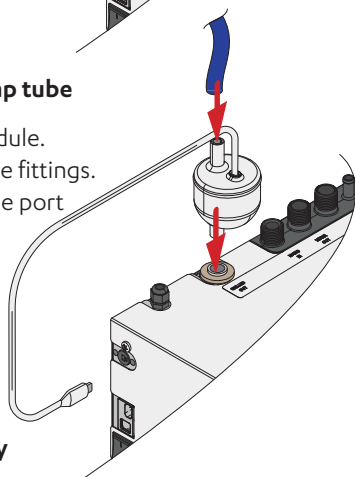
Disconnect hose from UV-C module and tap tube. Discard old hose.

Remove UV-C module by pressing the collet down, while pulling the module up. Discard old UV-C module.



3 Connect new hose to tap tube

Connect new hose to UV-C module. Push hose at least 15mm over the fittings. Insert new UV-C module into the port marked CHILLED OUT. Plug USB cable from UV-C module into the port at the side of the Command Centre.



4 Next, replace the safety solenoid

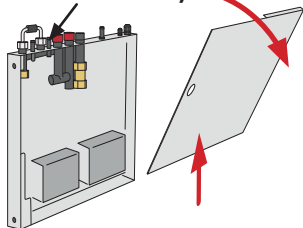
4.5 Replace safety solenoid

This should only be performed by a qualified tradesperson.
To replace the safety solenoid:

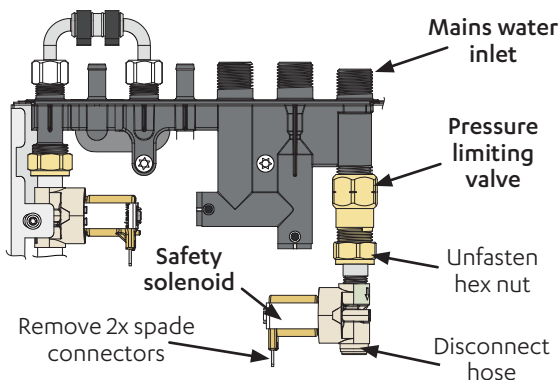
1 Turn power and water OFF

It may be necessary to disconnect the hoses and move the Command Centre to enable access to the rear.
 Remove 2 retaining screws and remove the back panel.

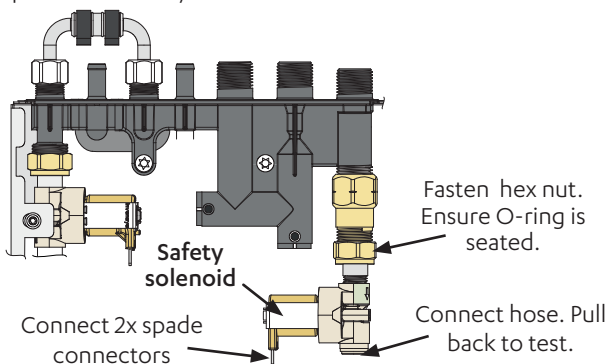
Manifold assembly



2 Manifold assembly



3 Remove and discard the safety solenoid. Install the replacement safety solenoid.



Turn ON power and water. Check for and repair any water leaks.
 Re-fit the back panel of the Command Centre and reposition it in place.

4 Next, reset UV-C module usage, see page 23.

4.6 Chilled hose and tap tube

The chilled tap tube and the blue silicone hose should be replaced every 12 months. A replacement tap tube and hose is included with Service Packs 1, 2 & 3.

1. Disconnect the existing blue silicone hose from the underside of the tap. Disconnect the other end from the HydroTap Command Centre (chilled outlet). Discard the old hose.
2. Remove the Phillips-head screw from the underside of the tap spout.
3. Gently lift away the upper spout and tap top. You may need to disconnect the tap USB cable.
4. Lift out the chilled water tube, from which you had removed the hose, and discard.
5. Insert the new chilled water tube into the tap spout.
6. Replace the USB connection and the upper spout. Fasten the screw in the underside of the tap spout.
7. Connect the new hose to the bottom of the new tap tube, pushing it at least 15 mm over the tube.
8. Trim the new hose to ensure a constant fall from the tap to the Command Centre. Ensure the hose ends are square and neat.
9. Connect the other end of the new hose to the chilled water outlet of the HydroTap Command Centre. Push the end of the hose into the fitting as far as it can go. Pull back to test the connection.

5.1 In-field sanitisation

Sanitisation of the system is recommended at least every 12 months as part of regular maintenance, following replacement of the chilled water hose.

Equipment required

95235 In-Field HydroTap Sanitisation kit (can be re-used for all Services), containing:

- Sanitising canister and holder.
- Hose and check valve.
- Disposable gloves.
- Chlorine test strips.
- Filter plugs (Micropurity, Everpure, 3M).

Safety information

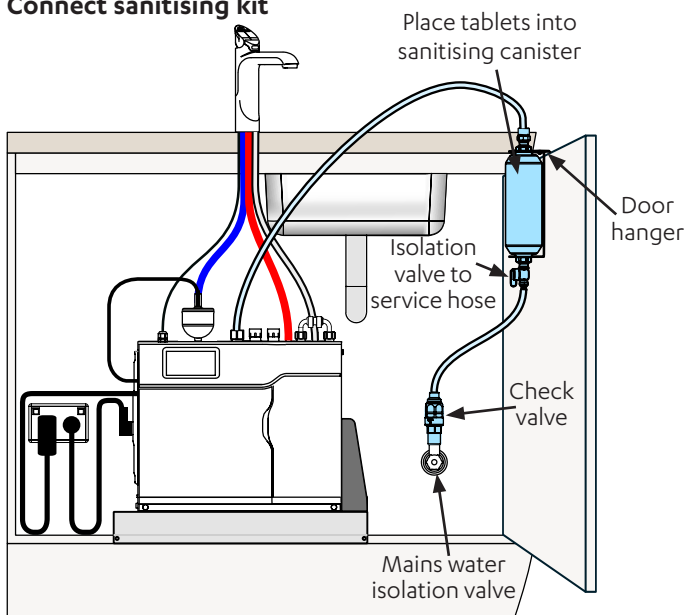
- Refer to the safety data sheet (SDS) for chemical handling of the CleanOxide tablets.
- Wear disposable gloves and protective eyewear.
- If the sanitising fluid contacts your skin, wash off with soap and water.
- If the sanitising fluid contacts your eyes, flush continuously with fresh water.
- Sanitising fluid will remove colour. Clean any spill immediately with fresh water.

5.2 Sanitisation procedure

Prepare for sanitisation

1. Ensure all water tanks are full.
2. Turn off mains water supply.
3. **DO NOT EMPTY BOILING TANK** - it needs to remain full.
Empty only the chilled tank. Use the service menu on the LCD screen to view tank levels.
4. Release pressure from the filter flush tap.
5. Remove the filter cartridge. Replace with a filter plug.
6. Disconnect water supply hose from the mains isolation valve.

Connect sanitising kit



7. Connect the check valve to the mains water isolation valve.
8. Connect one end of the service hose to the check valve, and the other end to the isolation valve at the base of the sanitising canister.
9. Wear all PPE as instructed above.
10. Remove the foil wrap from the CleanOxide tablets.
Place 2x 0.5g CleanOxide tablets into the sanitising canister.
11. Connect the mains water supply hose from the HydroTap to the top of the sanitising canister.
12. Turn ON the mains water supply. Check for and repair any leaks.

SECTION 5: In-field sanitisation

Sanitise system

13. Allow the water to fill the cold tank. When the filling cycle is complete, you should here the solenoid valves close.
- 14. DO NOT DISPENSE BOILING WATER.** Dispense only chilled water for 15 seconds, using short pulses to trigger the solenoids open/shut.
15. Use a chlorine test strip to check that sanitising solution is flowing out of the tap. The test strip should turn BLUE to indicate 1.0-1.6 PPM (mg/L).
16. Turn OFF the mains water supply. Wait for 7 minutes.

Pack away sanitising kit

17. Disconnect sanitising kit, dry and pack away (components may be re-used).
18. Reconnect the supply hose from the HydroTap to the mains water isolation valve.
19. Remove the filter plug and replace with a new filter cartridge.
20. Turn ON the mains water supply.
21. Use the LCD to run a filter flush.

Flush system

22. Dispense water from the tap in order to flush out the chilled water tank.
23. Use new chlorine test strips to test water dispensed from the tap. Continue dispensing until the test strips show no colour*, to confirm that the sanitising solution is completely removed.
* In some installations there may be a high level of chlorine from the mains supply. if this is the case, the test strip colour should match the mains supply from another tap close by. The safe chlorine dioxide level in drinking water is below 0.8 ppm (mg/L)
24. Dispense boiling water to empty the boiling tank.

Sanitisation is complete

Maintenance log

Please record all scheduled maintenance in the maintenance log.

95235 In-Field HydroTap Sanitisation (CleanOxide) kit is required and can be re-used for all Services.

Type	Kit no.	Service requirements:
Filter change	93706 Filter Zip 1.5Z-CF filter	Change water filter
Service 1	95236 Service Kit 1 - Zip 1.5Z-CF filter - Silicone hose and outlet tube 2x CleanOxide tablets, 0.5g	- Change water filter - Clean air inlet filter - Replace silicone hose and outlet tube - Sanitise system
Service 2	95237 Service Kit 2 - Zip 1.5Z-CF filter - Silicone hose and outlet tube 2x CleanOxide tablets, 0.5g - Safety solenoid - UV-C module 96863 (809283)	- Replace UV-C module - Replace safety solenoid - Replace silicone hoses and outlet tube - Change water filter - Clean air inlet filter - Sanitise system
Service 3	95238 Service Kit 3 - Zip 1.5Z-CF filter - Silicone hose and outlet tube 2x CleanOxide tablets, 0.5g - Safety solenoid - UV-C module 96863 (809283) - Tap top kit	- Replace tap top - Replace UV-C module - Replace safety solenoid - Replace silicone hoses and outlet tube - Change water filter - Clean air inlet filter - Sanitise system

Maintenance log

Install date:

Time from installation	Type	Date	Name	Sign
6 months or 6000 litres	Filter change			
12 months (1 year) or 12000 litres	Service 1			
18 months (1.5y) or 18000 litres	Filter change			
24 months (2y) or 24000 litres	Service 2			
30 months (2.5y) or 30000 litres	Filter change			
36 months (3y) or 36000 litres	Service 1			
42 months (3.5y) or 42000 litres	Filter change			
48 months (4y) or 48000 litres	Service 3			
54 months (4.5y) or 54000 litres	Filter change			
60 months (5y) or 60000 litres	Service 1			
66 months (5.5y) or 66000 litres	Filter change			
72 months (6y) or 72000 litres	Service 2			
78 months (6.5y) or 78000 litres	Filter change			
84 months (7y) or 84000 litres	Service 1			
90 months (7.5y) or 90000 litres	Filter change			
96 months (8y) or 96000 litres	Service 3			
102 months (8.5y) or 102 000 litres	Filter change			

Maintenance log

Time from installation	Type	Date	Name	Sign
108 months (9y) or 108 000 litres	Service 1			
114 months (9.5y) or 114 000 litres	Filter change			
120 months (10y) or 120 000 litres	Service 2			
126 months (10.5y) or 126 000 litres	Filter change			

Other services

[illegible]



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